



April 6, 2020

Welch Senior Living Update on COVID-19 Policies:

All staff are wearing masks.

Dear Residents, Family Members, and Staff,

During the global coronavirus pandemic we depend upon one another more than ever for our collective safety, health and wellbeing. Every precaution we take is with you in mind.

All updated safety protocols from the Centers for Disease Control (CDC), the Massachusetts Department of Public Health (DPH), and the Executive Office of Elder Affairs (EOEA) are immediately put in place. Members of our COVID-19 Task Force with senior nursing leadership daily discuss how to stay ahead of the pandemic. Our actions include, but are not limited to, the maintaining of all necessary personal protective equipment (PPE) for staff, restricting visitors except in the case of compassionate care, screening of staff on every shift, the continuous disinfecting of any and all common surfaces within our communities, and social distancing at all times.

Beginning today, surgical masks are being worn by all staff at all times. The N95 respirator mask is available to all employees caring for a resident who is ill. The Task Force continues to monitor supply chains around the world and to purchase and secure delivery of all necessary precautionary items.

Family is at the heart of Welch Senior Living. This has been true throughout our 70-year history. Welch Senior Living considers residents, their families, and staff as part of a larger family. Every action we take and every policy we put into effect is with your health and wellbeing in mind. The way each of you has adopted the "We're all in this together" approach is greatly appreciated.

Our efforts to maintain safety, health and wellbeing are 24/7. We are here around-the-clock to answer any questions or concerns.

Thank you for continuing to do your part in maintaining the health of our communities. We pledge to continue to do the same.

Sincerely,

Paul T. Casale, Sr.

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Principal, Welch Senior Living

